



March 24, 2020

To Local Government Authorities:

Pursuant to the list of essential services and workplaces released respectively by the Government of Quebec and the Government of Ontario on March 23, 2020, hardware stores and stores selling hardware products have been deemed "essential". Lowe's Canada corporate stores operating under the Lowe's, RONA, and Reno-Depot banners therefore remain open in these two provinces. Our goal is to keep our stores open for business to serve our customers with essential materials (e.g., appliances, plumbing supplies, cleaning supplies, batteries) and fulfill our mission as good corporate citizens.

This letter is provided by Lowe's Canada to confirm that we consider the vendor bearing this letter as essential in responding to our customers' urgent and essential needs. We consequently need this vendor to continue supplying our distribution centres and stores, and to be allowed to travel to and enter Lowe's Canada property to continue to support the needs of our communities.

If you have questions or need to verify this letter, please contact me at 514-975-5920. You may also contact Marc Gingras, Vice-President, Merchandising, at 514-386-9154 or Gregor Stuart, Senior Vice-President, Supply Chain, at 416-801-5111.

Sincerely,

A handwritten signature in black ink, appearing to read "J-S Lamoureux".

Jean-Sébastien Lamoureux  
Senior Vice-President, Public Affairs, Asset Protection and Sustainable Development  
Lowe's Canada