



## Transportation Routing Guide 2021

The following carriers must be used for all “Collect shipments” to all Lowe’s, RONA, and Reno-Depot locations in Canada. If you are advised to use carriers other than those from this routing guide, please contact your local Lowe’s or RONA Transport Department immediately at :

- Lowe’s (Canada) : 1-888-461-7662 (option 4) or [Transportation3110@lowes.com](mailto:Transportation3110@lowes.com)
- RONA (Quebec, Ontario, Maritimes) : 1-888-461-7662 (option 4) or [Transport.rona2@rona.ca](mailto:Transport.rona2@rona.ca)
- RONA (Western Canada) : 1-888-461-7662 (option 4) or [RONAWest.Logistics@rona.ca](mailto:RONAWest.Logistics@rona.ca)

**Please note, if any other carriers are used, the freight cost will be billed to your location. For each parcel and LTL carrier, you need to respect the rule of minimum 10 lbs. per cubic foot, see footnotes.**

Category	Specs	From	To	Carrier	Contact
<b>Canada (all locations)</b>					
Parcel <sup>(1) (2)</sup>	Under 150 lbs	Anywhere in Canada	Anywhere in Canada	Purolator	1-888-744-7123 <a href="http://www.purolator.com">www.purolator.com</a>
<b>Canada (Lowe’s locations)</b>					
LTL <sup>(3)</sup>	Min 150 lbs 1 skid  Max 12 skids	Ontario	Ontario	TST Overland Express	1-888-878-9229 <a href="mailto:Pickups@tst-cfexpress.com">Pickups@tst-cfexpress.com</a>
		Ontario	Eastern and Western Canada	Day & Ross	1-866-616-4554 <a href="mailto:Denise.boone@dayross.com">Denise.boone@dayross.com</a>
		Eastern and Western Canada	Ontario		
		Canada	US	TST Overland Express	1-888-878-9229 <a href="mailto:Pickups@tst-cfexpress.com">Pickups@tst-cfexpress.com</a>
US	Canada				
TL	More than 12 skids	For Lowe’s truck load pick-up, please contact : 1-888-461-7662 (option 4) or <a href="mailto:Transportation3110@lowes.com">Transportation3110@lowes.com</a>			
<b>Eastern Canada (RONA and Reno-Depot locations)</b>					
LTL <sup>(3)</sup>	Min 150 lbs 1 skid  Max 12 skids	Quebec	Ontario	The Rosedale Group	QC : 1-800-361-5931 ON : 1-877-588-0057 <a href="mailto:RONA@rosedale.ca">RONA@rosedale.ca</a>
		Ontario	Quebec		
		Quebec	Maritimes (NS, NB)	TST Overland Express	1-888-878-9229 <a href="mailto:Mtlpickup@tst-cfexpress.com">Mtlpickup@tst-cfexpress.com</a>
		Ontario	Quebec Ontario		
		Quebec	Newfoundland	Oceanex Global Logistic	1-888-875-9595 1-514-875-0539 <a href="mailto:Bookings@oceanex.com">Bookings@oceanex.com</a>
Ontario	Quebec Ontario				
TL	More than 12 skids	For RONA East truck load pick-up, please contact : 1-888-461-7662 (option 4) or <a href="mailto:Transport.rona2@rona.ca">Transport.rona2@rona.ca</a>			



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Category	Specs	From	To	Carrier	Contact
<b>Trans Canadian (RONA and Reno-Depot locations)</b>					
LTL <sup>(3)</sup>	Min 150 lbs 1 skid	Quebec Ontario	Western Canada	Consolidated Fast Frate	West (MB to BC) : 1- 888-259-8201 (Customer Service) East (ON, QC, and Maritimes) : 1- 800-268-1564 (Sales Supervisor) <a href="mailto:RONALTL@fastfrate.com">RONALTL@fastfrate.com</a>
	Max 12 skids	Western Canada	Quebec Ontario		
TL	More than 12 skids	Quebec Ontario	Western Canada	Bison Transport	1-800-462-4766 <a href="mailto:Lowes@bisontransport.com">Lowes@bisontransport.com</a>
		Western Canada	Quebec Ontario		
<b>Western Canada (RONA and Reno-Depot locations)</b>					
LTL <sup>(3)</sup>	Min 150 lbs 1 skid	MB/SK/AB/BC	MB/SK/AB/BC	Consolidated Fast Frate	West (MB to BC) : 1- 888-259-8201 (Customer Service) <a href="mailto:RONALTL@fastfrate.com">RONALTL@fastfrate.com</a>
	Max 12 skids	Calgary	Calgary	Calgary Transport	
TL	More than 12 skids	MB/SK/AB/BC	MB/SK/AB/BC	Bison Transport	1-800-462-4766 <a href="mailto:Lowes@bisontransport.com">Lowes@bisontransport.com</a>
		Calgary	Calgary	Calgary Transport	

### Footnotes :

- Rule of minimum 10 lbs. per cubic foot is applied to the total weight of the shipment.
 

**Ex 1 :** If a shipment total weight is 100 lbs. and 7 lbs. per cubic foot, you need to convert it to have a minimum of 10 lbs. per cubic foot.  
 $100 \text{ lbs} * \frac{10 \text{ lbs}/\pi^3}{7 \text{ lbs}/\pi^3} = 143 \text{ lbs}$  **Contact Purolator because the weight is less than 150 lbs.**

**Ex 2 :** If a shipment total weight is 100 lbs. and 4 lbs. per cubic foot, you need to convert it to have a minimum of 10 lbs. per cubic foot.  
 $100 \text{ lbs} * \frac{10 \text{ lbs}/\pi^3}{4 \text{ lbs}/\pi^3} = 250 \text{ lbs}$  **Contact the LTL carrier because the weight is over 150 lbs.**
- The total maximum weight for a parcel is 150 lbs., if you have a piece over 150 lbs., please call the **LTL carrier**. The total weight of a parcel must be under 150 lbs. The weight for an individual piece must also be under 150 lbs.
 

**Ex 1 :** Three boxes weighing 30 lbs., 60 lbs., and 50 lbs., for a total weight of 140 lbs. : no box weighs over 150 lbs. (individually), and the total shipment is under 150 lbs. : **Purolator**.

**Ex 2 :** Two boxes weighing 140 lbs. and 20 lbs., for a total weight of 160 lbs. : total shipment is over 150 lbs. : **LTL carrier**.
- Minimum LTL weight is 150 lbs./1 skid, **Contact the LTL carrier if the weight is over 150 lbs.**  
 If the total floor space of a shipment is over 12 skids, **Contact the TL carrier**.