



December 22, 2020

To Local Government Authorities:

Pursuant to the amendment of Ontario Regulation 82/20 made by the Government of Ontario on December 21, Lowe's Canada corporate stores operating under the Lowe's and RONA banners may continue to engage in online retail sales to the public through their contactless curbside pickup service or contactless delivery options.

Our goal is to keep serving our customers to provide them with the materials they require to maintain their home (e.g., appliances, plumbing supplies, cleaning supplies, batteries) and fulfill our mission as good corporate citizens.

This letter is provided by Lowe's Canada to confirm that the vendor bearing this letter is a supplier of Lowe's Canada. We consequently need this vendor to continue supplying our distribution centres and stores, and to be allowed to travel to and enter Lowe's Canada property to continue to support the needs of our communities.

If you have questions or need to verify this letter, please contact me at 514-975-5920. You may also contact Marc Gingras, Vice-President, Merchandising, at 514-386-9154 or Gregor Stuart, Senior Vice-President, Supply Chain, at 416-801-5111.

Sincerely,

A handwritten signature in black ink, appearing to read "J-S Lamoureux".

Jean-Sébastien Lamoureux
Senior Vice-President, Public Affairs, Asset Protection and Sustainable Development
Lowe's Canada